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### Thule Times Editorial Staff

**Col. Thomas Peppard**  
 821st Air Base Group Commander  
**1st Lt. Lisa Meiman**  
 Chief, Public Affairs

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Courtesy graphic

# Faces of Change begins Oct. 1

**1st Lt. Lisa Meiman**  
**821st Air Base Group Public Affairs**

The Combined Federal Campaign for Thule takes place from Oct. 15 to Dec. 3.

This year's goal is \$13,000 with 54 percent of Thule personnel donating. This is equal to last year's goal.

"The CFC is the only authorized solicitation of employees in the federal government workplace on behalf of charitable organizations," said Connie J. Scholsberg, 21st Space Wing Project Management Division.

The money raised from CFC, themed "Faces of Change" for 2008, goes to charitable organizations of the donor's choice. Donors contribute a part of their monthly paycheck or one lump sum to be given to a variety of charities and non-profit organizations or just one. Charities are chosen from a pre-screened list developed by the CFC.

Started in 1964, the CFC raised a record-breaking amount in 2007 of more than \$271 million.

"We're going to be able to contribute online if we want," said Tech. Sgt. Gregg Wolfe, 821st Support Squadron logistics plans and programs NCO in charge and this year's Thule

CFC community area project officer. "But you don't have to do it online if you don't want to. We are still going to make 100% contact, and you can still fill out the paperwork as we've done in the past."

Each squadron has its own POC: 821st Air Base Group staff, 821st SPTS and 22nd Space Operations Squadron Detachment 3 – Sergeant Wolfe, 629-2389; 821st Security Forces Squadron – Staff Sgt. James Wells or Staff Sgt. Tracey Carroll, 629-3234; and 12th Space Warning Squadron – Tech. Sgt. John Morrison.

A kickoff party at the Top of the World Club is planned for a time and date to be determined.

"We have the power to change our community, our nation and our world for the better. Our contributions can help bring hope to those who could really use it. This is our chance to use our generosity to eradicate disease, illiteracy, hunger, poverty and homelessness. Any donated amount is significant in making an impact on human health and welfare. For example, an annual contribution of \$200 (only about \$8 per pay period) can buy schoolbooks and supplies for eight underprivileged children per year," Ms. Scholsberg said.

For more information, call Sergeant Wolfe at 629-2389 or visit [www.cfccoverseas.org](http://www.cfccoverseas.org).



Photo by 1st Lt. Lisa Meiman

## WELCOME SUNSET

This view greeted sightseers from the Thule community center as the sun set behind the back side of the ballistic missile early warning system facility here Sept. 15. The community center organized a sightseeing trip as there are few sunsets remaining until 24 hours of darkness for about five months.

# Preparing for winter: How to keep the mission going

## Tech. Sgt. Anthony Parmer 821st Air Base Group safety

The 2008 storm season officially began Sept. 15, bringing with it a whole new host of rules for Thule Airmen to follow until the end of storm season May 15, 2009.

Airmen should pay close attention to the following rules and guidelines:

- Have storm gear readily available to you within 10 minutes and carry storm gear in vehicles when traveling off base
- To prevent colds and influence, have a healthy routine for personal hygiene, exercise, diet and immunizations; also wash your hands
- Add survival and comfort items to storm gear bags including food and water
- Keep extra food, clothes, and comfort items at work centers and dormitories
- Visually inspect your vehicle daily, check fluids weekly and measure tire pressure monthly
- Do not apply parking brake to

truck overnight

- Place chocks under the rear wheels when parking manual and automatic transmission vehicles
  - Vehicles will not be left idling while unattended except when parking for less than 20 minutes, outside temperatures are below -13F (-25 C) (without chill factor) and neither heated parking areas nor hot plugs are available.
  - All vehicles traveling off base should have at least three-quarters of a tank of fuel
  - When traveling off base, Hilltop must be informed of your departure and arrival times, number of passengers in the vehicle and vehicle registration number
  - Use caution when passing snowplows and sanding trucks
  - Double your stopping distance for snowy and icy conditions and keep in lower gears to keep traction
- For more information on winter safety, contact Tech. Sgt. Anthony Parmer, 821st Air Base Group safety, at 629-2709.

## Storm conditions

**Alpha** - Review actions for Storm Condition Bravo

### Bravo

- Nonessential personnel restricted to base
- Buddy system will be used

### Charlie

- Mission essential personnel will remain at their duty station
- Non-essential personnel will return to their quarters and report to the Dormitory Manager
- No outside movement of any kind without permission from the Storm Operations Center
- Prepare for Storm Condition Delta

### Delta

- Restricted to current location except to board emergency vehicles
- Rescue efforts authorized only by direction of the SOC
- No other movement is authorized



## New armory increases weapon storage capability by 300%

**Capt. Dan Massey**  
**821st Security Forces**  
**Squadron**

An American, Danish and Greenlandic team began construction on the 821st Security Forces Squadron's new armory at Thule Air Base Aug. 25.

Once completed, the armory will have 864 square feet of open space compared to the 204 square feet in the current armory — a 300 percent increase in space. Its ability to expand allows more than 170 weapons systems to be stored.

The armory, the newest building at Thule, will include a guard mount area and a weapons issue and clearing area.

Thule residents will also be able to store their personal weapons in the new facility.

Since fiscal year 2007 close-out, Thule Air Base has been abuzz about this highly anticipated project. The pre-made facility, built by the ARMAG Corporation and the Naval Surface Warfare Center, required little reconstruction after delivery.

It took 90,000 pounds of equipment to move the 45,000-pound armory.

It took more than a year for the new armory to get from the planning stages to its final home at Thule. The armory arrived July 24 via Operation Pacer Goose, the annual resupply shipment meant to sustain Thule for a year.

"Within 2 minutes of the armory being delivered, people started coming to me to tell me they had seen it," said Tech. Sgt. Kenneth Bartells, 821st Security Forces Squadron.



Courtesy photo

**A crane maneuvers half of the new armory into position Aug. 25 at Thule Air Base. The new armory, the newest building at Thule, will increase weapon storage space by 300 percent compared to the current armory and will include a weapon issue and clearing area and a guardmount room.**

## Navy SEABEES dive upon Thule AB

**Master Sgt. Ben Huseman**  
**821st Support Squadron**

Eighteen members of Underwater Construction Team Two from Port Hueneme, Calif., completed a two-week diving operation in the end of August at the northernmost deepwater port in the world.

The operation was the first phase in a two-phase project to remove debris from along the DeLong Pier at Thule Air Base, Greenland, and dredge the berth from an average depth of 24 to 30 feet.

The port, which is open for approximately 30 days out of the year, is vital to the success of Thule's space superiority missions in a very harsh arctic climate. Five cargo ships and two tankers carrying almost 15 million gallons of fuel were offloaded this year. These supplies are essential to the survival of more than 600 military and civilian Thule residents.

A 2007 dredge study of the pier berth space performed by the Naval Facilities Engineering Service Center showed numerous obstructions on the ocean floor to include old timber piles, large boulders and construction debris almost 50 years old. The 30th Naval Construction Regiment, also from Port Hueneme, tasked UCT TWO to support NAVFAC ESC in the



Photo by Master Sgt. Ben Huseman

**Petty Officer 1st Class Daniel Luberto leaps into the water next to DeLong Pier at Thule Air Base, Greenland to survey underwater debris located 25 feet deep on the ocean floor.**

debris removal.

The divers from UCT TWO were at Thule for a total of 14 days. Each diver

spent about two hours in the water per dive searching for debris and attaching necessary crane rigging to remove the debris. Every diver on the team made at least three dives in the harbor that is ice-free only two to three months of the year. Warm water is pumped to the diver's wet suits to combat hypothermia while the divers are underwater.

During the diving operations, 102 items were removed from along the pier, including 30 large truck tires, 24 sections of steel pipe, eight timber piles, seven pieces of steel caissons and five large boulders weighing between 5,000 and 17,000 pounds. Removing these items prepared the berth for phase two of the project to remove smaller debris and silt from the bottom of North Star Bay adjacent to the pier.

UCT TWO was established as an independent unit of the Naval Construction Force, US Pacific Fleet, in 1973. It is one of two UCTs in the Navy. Since its establishment, UCT TWO has deployed to every naval installation in the Pacific as well as several sites in the Atlantic, Arctic and Antarctic. The team currently deploys three 15-member air detachments on a 6/12-month deployment/homeport cycle.



Photo by Capt. Michael Balzotti

### OPERATION BRILLIANT ICE

A Kyrgyzstan-registered IL-76 cargo aircraft prepares to depart Thule Air Base, Greenland, the Department of Defense's northernmost installation, Aug. 30 after successfully participating in Operation Brilliant Ice 2008, the resupply of Danish Station NORD in northeastern Greenland. Staging out of Thule AB, "EAST WING 1050" transported more than 359,000 gallons of fuel to Station NORD in only 26 flights, ensuring Station NORD's inhabitants had enough fuel to last two years.

## Thule Spotlight



Photo by Master Sgt. Mike Huseman

Thule's Musk Ox mascot

# AF Chief of Staff defines standard of excellence

**Ed White**  
Air Force Space Command  
Public Affairs

PETERSON AIR FORCE BASE, Colo., -- Gen. Norton Schwartz, Air Force Chief of Staff, came to Air Force Space Command for a series of briefings and then visited with Peterson AFB personnel at an open forum at the base theater.

His comments included what he called "vital things," the foremost of which is the need for the Air Force will go "back to basics."

"It is being loyal to those things that have inspired Air Force members for years. That is our fundamental values of Integrity, Service and Excellence. Excellence is the byword.

"We are going to re-emphasize compliance in our routines and in our inspection processes and our accountability and in our military discipline generally. We

are going to return to the fundamentals of precision and reliability in all that we do."

General Schwartz made it clear that in the Air Force, close enough is not good enough.

"We have lost focus in the nuclear area and we are going to make it right," he said.

To earn the trust of the American people, he said, the expectation is that when something is broken, it must be fixed.

"We are going to have a big tent Air Force, in which everyone is all in. This is an important notion and the way we are going to do this is to start with the nuclear enterprise. We are going to restructure, re-organize and re-enterprise top-to-bottom excellence...and in doing so, we will find that the things we do [in the nuclear enterprise] will apply to other disciplines in our Air Force."

There were several key points General Schwartz wanted all Air-

men, civilians and contractors on the Air Force team to remember as they work the Air Force's priorities.

"We are going to keep the promise to our Joint team mates, to our Airmen and their families.

"Precision and reliability is the standard regardless of job, or grade, or specialty.

"Everyone contributes--every single person. Every discipline matters.

"We should be proud of what we do for all, for America, for the Joint team, for our Air Force and for our Airmen and their families.

Fundamental to the Air Force, the general concluded, is the calling we have of 'Send Me,' and how that sense of duty is part of our heritage and contribution to the Joint fight.

"Do I believe that 'in-lieu-of' assignments are beneath us? No, I don't. We should celebrate what our folks are doing in non-

traditional roles, because the Nation requires it. And when that young Airman who is performing in a non-traditional role becomes a chief master sergeant, think how different our Air Force will be--for the better."

General Schwartz also took questions from the audience. Questions ranged from personnel issues to tour length in Southwest Asia to hurricane support. Airmen also asked questions about the personnel end strength and the nuclear enterprise.

On the nuclear enterprise issue, General Schwartz commented that the nuclear deterrent mission is still relevant and that the Air Force was working hard to ensure the future structure of that mission best reflects its importance. His final message to the audience was clear.

"This is about credibility. That is what it boils down to: we, as an Air Force, are on the way back."



# First Knight

## LG Sergeant recognized for outstanding performance

### Staff report

Tech. Sgt. Samuel I. Toro Del Toro was selected for First Knight award for the week of Sept. 11. This award is designed to recognize outstanding Airmen each week for the work they do every day.

**Name:** Tech. Sgt. Samuel I. Toro Del Toro

**Unit:** 821st Support Squadron

**Duty Title:** Vehicle Operations and Maintenance Quality Assurance Evaluator

**Time in service:** 11 years

**Time assigned to the unit:** More than 10 months

**Hometown:** Cabo Rojo, Puerto Rico

**Hobbies:** Hiking, mountain biking, working on my 1974 Mazda RX-4 (money pit), turbo Volkswagon (ultimate sleeper), my motorcycles and taking them to the track

**Favorite music:** Ska, Industrial and Spanish rock

**Last good movie:** "Lord of War"

**Last good book:** Military Command-



Courtesy photo

Tech Sgt. Samuel Toro Del Toro

er and The Law

**Why selected:** "As the Vehicle Maintenance QAE, Sergeant Toro Del Toro voluntarily crossed over to cover for the Transportation QAE while he went on leave. Sergeant Toro Del Toro learned the job quickly, this was essential because he was stepping up during our annual resupply operation, which is always the busiest time of the year for us." - Lt. Col. Dayton Nooner III, 821st Support Squadron commander

**If you were Chief of Staff of the Air Force for one day, how would you change the Air Force?**

"Recently the Air Force managed to make the wrong kind of headlines. We need to refocus in order to fix our problems; ownership and accountability are out of style nowadays. When the process works there's no shortage of people claiming involvement. However when something is difficult or goes wrong, not one person or team can be found. We need to stop chasing accolades, and concentrate on our responsibilities. Do it right especially when nobody's looking!" - *Sergeant Toro del Toro.*

The 21st Space Wing  
**MISSION**

**"Conduct flawless missile warning and space control operations, provide unsurpassed installation support and protection, while developing and deploying Warrior Airmen to defend America and our Allies."**





Photo by 1st Lt. Lisa Meiman

Members of Thule's Color Guard tip empty glasses over on the POW/MIA table at this year's Dining Out held at the Top of the World Club here Sept. 18. This year's speaker was Maj. Gen. David Frostman, Air Force Space Command commander's individual mobility augmentee.

# Point of order: Thule holds annual Dining Out on Air Force Birthday

**1st Lt. Lisa Meiman**  
**821st Air Base Group**  
**Public Affairs**

The Airmen at Thule celebrated the Air Force's 61st birthday and 57 years of being on top of the world during their Dining Out Sept. 18 at the Top of the World Club.

About 120 Airmen and contractors attended the event themed "Air and Space Superiority – Free-

dom from Attack, Freedom to Attack."

The Dining Out had all the usual customs and heritage ceremonies including a POW/MIA table, fine dining, formal toasts, and a guest speaker. However, there were also traditions borrowed from the Dining In – most notably, the grog bowl.

Each squadron commander added their own special ingredients to the

grog, which included Swiss cheese, grapes, "blood" of arctic foxes – represented by tomato juice – pepper, Tabasco sauce, golf balls – representing the 22nd Space Operations Squadron Detachment 3 equipment protectors – and all the other odds and ends typically seen in a grog bowl.

After adding a top layer of cereal to the concoction, the grog was ready

to be consumed by the mess' offenders.

And consumed it was by more than a few members of the mess, including several repeat offenders, who broke the rules of the mess spelled out in the programs.

American and Greenlandic contractors were not off limits to being

----- Dining Out,  
 See page 7



# ---- Dining Out, From page 6

called to the grog, but in their place, the squadron commander of the applicable contract visited the grog.

After dinner and a short presentation on the history of the Berlin Airlift, 2008 being the 60th anniversary of the historic event, the guest speaker, Maj. Gen. David Frostman, individual mobility augmentee to the Air Force Space Command commander, spoke to the mess on current challenges facing the Air Force and the space superiority mission.

When I joined the Air Force, it was an analog world, said General Frostman, who joined the Air

Force on its 20th birthday in 1967. Now it's a digital world and space superiority is becoming more important than ever.

"In today's joint fight, space systems are the connective tissue that enables day-to-day combat operations," General Frostman said. "As you all know, we are currently recapitalizing all of our space systems."

"However, our cycle times for acquiring new systems sometimes take 10-15 years," he added. "With the rate of change of technology, 10-15 years means we will fly "new" space systems with computing technologies that are generations out of date. We must improve our cycle time for new acquisitions."



Photo by 1st Lt. Lisa Meiman

Maj. Gen. David Frostman, individual mobility augmentee for the Air Force Space Command commander, talks to Dining Out attendees about current challenges facing the Air Force and space superiority mission Sept. 18. About 120 Airmen and contractors attended the annual event at the Top of the World Club.

Capt. Eamon Murray, Canadian Forces Capt. Craig Chiasson, and Capt. Montgomery Carpenter, from the 12th Space Warning Squadron, guzzle the grog after breaking various rules of the mess. Two of them committed the same infraction: excusing himself to the restroom during the Dining Out without permission. Once the event begins, members of the mess are not allowed to leave the mess until dismissed, not even to answer a call of nature. Several grog visitors were guilty of this infraction and often had their commander sent to the grog as well.



Photo by 1st Lt. Lisa Meiman

***"Air and Space Superiority – Freedom from Attack, Freedom to Attack."***





Photo by Master Sgt. Shawn Swidecki

## VISITING THE NEIGHBORS

Lt. Col. David Meteyer, 12th Space Warning Squadron commander, hands out candy to local Savissivik children Aug. 28. He and Master Sgt. Shawn Swidecki, 821st Air Base Group first sergeant, rode with the bi-weekly mail and supply Air Greenland helicopter out to the remote Greenlandic village to visit the community.

# 2008 AF Climate Survey launches Oct. 1

## Air Force Print News

RANDOLPH AIR FORCE BASE, Texas -- Have you ever wished you could tell your leaders what you think? That power will soon be at your fingertips with the launching of the 2008 Air Force Climate Survey Oct. 1-8.

During that time, individual e-mail invitations will be sent out Air Force-wide that will include a survey link and easy-to-follow instructions.

"This is an opportunity for Airmen across the Air Force to have a voice," said Col. Daniel Badger Jr., commander of the Air Force Manpower Agency, whose organization is responsible for administering the survey. "By voluntarily completing

this survey, you can help our leaders identify what is going well and what needs improving."

The 2008 Air Force Climate Survey, which will run from Oct. 1 to Nov. 26, is designed to assess the opinions and perceptions of the Air Force's active-duty members, Reserve, Guard and civilian personnel (appropriated and nonappropriated) on a wide range of topics. These topics include job characteristics, trust (both in senior leadership and in immediate supervisor), support for deployment, resources, recognition, general satisfaction, and unit performance and unit characteristics.

The 2008 survey is the sixth Air Force-wide

survey conducted since 1997; however, this year's version has been streamlined and will include 50 percent fewer questions. The survey will also be customized to accommodate major command-specific questions, and will include comment questions so people can express their opinions on issues they feel strongly about.

"This survey should only take about 15 to 20 minutes to complete instead of the 45 to 55 minutes it took to finish the previous surveys," said Dorathy Felberg, of AFMA's Air Force Survey Office. "We've had great support in the past and again we're looking for maximum participation."

Once the data is gath-

ered, the results will be briefed to the secretary of the Air Force and Air Force chief of staff, and then released to the Air Force's unit leaders sometime in early 2009.

Technical upgrades to the Air Force Survey System for 2008 will allow commanders to access their reports earlier than in previous years, enabling them to start making improvements immediately.

"Through the survey, people can voice their concerns on issues that directly affect them and their units' mission, with a view on improving the Air Force mission worldwide." Colonel Badger said. "Look for your personal invitation coming to your inbox Oct. 1-8."





Photo by Master Sgt. Ben Huseman



Photo by 1st Lt. Lisa Meiman

Above: Jon Skaarup, Danish contractor, and Col. Tom Peppard, 821st Air Base Group commander, begin the 3 mile run as the first part of the Duathlon Sept. 1. The Duathlon, held by the Thule community center, also included a 7.5 mile bike ride to complete the competition. Mark Campbell, NRG out of Pennsylvania, won the Thule Duathlon with a time of 55 minutes and 52 seconds. Coming in second and third place were Jon Skaarup with a time of 56 minutes and 48 seconds and Colonel Peppard with a time of 58 minutes and 22 seconds, respectively.

Left: Maj. Alistair Funge, 22nd Space Operations Squadron Detachment 3 commander, strikes the ball over the net in a friendly game of volleyball between Thule's officers and senior NCOs Sept. 4 at the fitness center. The SNCOs bested the officer team in two games.

Below: Master Sgt. Michael Hall, 821st Support Squadron civil engineer flight, rolls a bowling ball down the lane at the fitness center here Aug. 29. Teams of up to six Airmen competed to get the highest total score.

## Airmen getting fit to fight at Thule



Photo by 1st Lt. Lisa Meiman





Photo by 1st Lt. Lisa Meiman

## BINGO!

Lt. Col. Dayton O. Nooner III, 821st Support Squadron commander, examines his Bingo cards for matches during Bingo night at the Top of the World Club Sept. 23. Attendees played a series of 10 games with cash prizes for each ranging from \$25 to \$500. The big winner that night was Margrethe Poulsen, Greenland Contracting, who won the \$500 prize.

## October movies

Oct. 2	Run FatBoy Run
Oct. 3-5	Deception
	Speed Racer
Oct. 6	Sex and the City
Oct. 9	Baby Mama
Oct. 10-12	The Love Guru
	The Happening
Oct. 16	Kung Fu Panda
Oct. 17-19	The Incredible Hulk
	Prince Caspian
Oct. 24-26	The Strangers
	Don't Mess With the Zohan
Oct.31-Nov. 2	Wanted
	Get Smart

## Protection of information

**Victor Duckarmenn**  
**21st Space Wing**  
**OPSEC Program Manager**

PETERSON AIR FORCE BASE, Colo. -- Information protection, operations security and information security combine to protect your personal and professional information from the "adversary." How do we protect critical information? The basic principle, central to all three disciplines, is "need to know."

The application of a strict need-to-know policy is your personal responsibility. It's a condition of your employment with the Air Force. If you deal with classified or controlled unclassified information, you must determine a need to know to prevent compromise of the mission information, as well as your personal data. If you collect unclassified, sensitive or critical information, you must protect it. Does just anyone need to know all the information on a recall roster? Do we just give out "For Official Use Only" information on a whim or to anyone that requests it? Do you leave your ID card in the computer and walk off? Have you "gabbled" a little too much about the deployment you are assigned to with friends, family and the kid next door? Without the application of need to know both on and off base, you place information in danger of being used against your fellow Airman. What measures or tools are available

in order for you to secure and protect critical information? Let's look at some of the available tools.

We all must use available security tools to maintain control of critical information. This includes secure videoconferencing, secure internal networks, classified faxes, encryption of internal military e-mail, push-to-talk phones, sanitized voice mail, sanitized out-of-office replies, safes, locked file cabinets, cover sheets and a host of other generic measures used to preserve our control of information and activities. Failure to apply the need-to-know principle and these everyday tools leads to the neglect of our personal and professional information. Critical information, sensitive information, privacy act and personal information is endangered when neglected and is irreplaceable when lost. Yes, you can replace information. However, if the enemy has it, you run higher risk of compromising your personal information and possibly the mission. Whose responsibility is information protection? Yours!

So, don't forget, it all boils down to you protecting your identity, your mission data, securing your wireless communications and protecting life and property in the bargain. Practice good OPSEC and you practice good information protection and information security.



# OCTOBER EVENTS

**Sunday****Monday****Tuesday****Wednesday****Thursday****Friday****Saturday**

			1	2	3 Poker tour 1930 CC	4 Fitness Center grand opening  Sunset trip to P-Mountain  Oktoberfest 1900 TOW
5  Champagne Brunch 1100-1400	6	7	8  Members only dinner at TOW  Dentist visits	9  Handball Night 1900-2200 Gym  8-14 Oct	10  Bball Night 1900-2200 Gym  visits 2-10 Oct	11
12  Spinning Mar- athon 1300- 1500 Gym	13 Columbus Day  Nutrition lecture 1500- 1600 Gym  Trip to Camp Tuto	14	15	16  Nutrition lecture 1930- 2030 Gym	17	18  Floor Hockey US/DK 1300- 1500 Gym  End of club membership drive party 1900 TOW
19	20	21  Running Competition 1900-2100 Gym	22  Crosstrainer Competition 1900-2100 Gym	23  Softball Night 1800-2200 Gym  Mental Health	24  Bench Press competition 1600-1800 Gym  Provider visits	25 Obstacle Race 1000-1200 Gym  Winner Games 1300 Gym  Fleamarket  Halloween Party  23-31 Oct
26	27	28	29	30	31 Halloween	



Photo by 1st Lt. Lisa Meiman

### Now THAT's COLD

A hand of Mads Ole Kristiansen, a hunter from the nearby community of Qaanaaq, Greenland, pokes out of the water as he demonstrates a kayak roll next to the pier on base Sept. 21. He performed many maneuvers in the arctic waters, sometimes staying underwater for up to 30 seconds, to demonstrate how the native people of Greenland hunt seals and narwhals. Mr. Kristiansen said he hoped interactions like this will bring more understanding and cultural sharing between the people of Thule and Qaanaaq, about 75 miles north of Thule Air Base.



## 21st Space Wing Fraud, Waste, and Abuse Inspector General Complaint System

1. The Air Force has a responsive complaint system. You can get help quickly and fairly when you ask a question. You can make your complaint at any level and you don't have to worry about being intimidated when you ask for help. No one may take an action against you just because you contacted the IG. If you think an adverse action has been taken against you because you contacted the IG, tell the Inspector General or a member of the Inspector General staff.

2. The Inspector General complaint program also includes Fraud, Waste, & Abuse, and is described in AFI 90-301. The instruction tells you how to submit a complaint, and with whom you should speak. You may go to the Inspector General at any level, but experience has shown that complaints can best be solved by commanders and supervisors. For this reason, you are encouraged to discuss your problems with your supervisor or your commander.

3. Fraud, Waste, and Abuse Telephone Hotlines and IG Complaint numbers are:

- a. 21 SW/IG: DSN 834-2104 or Commercial (719) 556-2104
- b. HQ AFSPC/IG: DSN 834-6361/4142 or Commercial (719) 556-6361/4142  
125 E. Ent Ave. Peterson AFB, CO 80914-1281
- c. Department of the Air Force IG: DSN: 227-1061, Commercial (703) 697-1061 or Toll-free (800) 538-8429
- d. Department of Defense IG: DSN 664-8569, Commercial (703) 604-8569 or Toll-free (800) 424-9098

4. Your 21st Space Wing Inspector General points of contact are listed below

**NAME: Robert S. Widmann, Lt Col, USAF, IG, DSN 834-2104 or (719) 556-2104**

**L J Van Belkum, DAFC, Deputy IG, DSN 834-4597 or (719) 556-4597**

**Catherine E. Medakovic, MSgt, USAF, Supt IG, DSN 834-6309 or (719) 556-6309**

**ADDRESS: 21 SW/IG, 775 Loring Avenue, Suite 250, Peterson AFB CO 80914-1290**



**Lt Col Robert S. Widmann  
Inspector General**

21 SW VA 90-1, 15 Aug 2008

Supersedes: 21 SW VA 90-1, July 2005

OPR: 21 SW/IG (TSgt Monique Killian)

Approved by: 21 SW/CC (Col John W. Raymond)

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